



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : William H. ALLEN et al. Group Art Unit : 2642  
Appl. No. : 10/660,594 Examiner : Not Yet Assigned  
Filed : September 12, 2003  
For : INTERNATIONAL ORIGIN DEPENDENT CUSTOMIZED ROUTING  
OF CALLS TO TOLL-FREE NUMBERS

**SECOND SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, and supplemental to the Information Disclosure Statements that were filed on January 20, 2004 and December 19, 2003, Applicants call to the Examiner's attention the following documents:

“AT&T Business Direct,” AT&T, 2003 ;

“Large & Global Business Customer Center: Other Convenient AT&T Business Direct Tools,” which was downloaded from <http://www.att.com/businesscenter/lgbusotheretools.html> on April 1, 2004;

“Large & Global Business Customer Center: AT&T Business Direct,” which was downloaded from [http://www.att.com/businesscenter/lgbusflatbusiness\\_direct.htm](http://www.att.com/businesscenter/lgbusflatbusiness_direct.htm),” on April 1, 2004;

“Large & Global Business Customer Center: Quick Tour of AT&T Toll-Free Call Attempts,” which was downloaded from [http://www.att.com/businesscenter/lgbusflatfca\\_text.html](http://www.att.com/businesscenter/lgbusflatfca_text.html) on April 1, 2004;

“Large & Global Business Customer Center: Quick Tour of AT&T Toll-Free Routing Control,” which was downloaded from [http://www.att.com/businesscenter/lgbusflatfrtgcntrl\\_text.html](http://www.att.com/businesscenter/lgbusflatfrtgcntrl_text.html) on April 1, 2004;

“Large & Global Business Customer Center: Quick Tour of AT&T Electronic Maintenance,” which was downloaded from [http://www.att.com/businesscenter/lgbusflaemaintenance\\_text.html](http://www.att.com/businesscenter/lgbusflaemaintenance_text.html) on April 1, 2004;

“AT&T Interactive Advantage: AT&T Interactive Advantage Online Tools,” AT&T Business, 2000; and

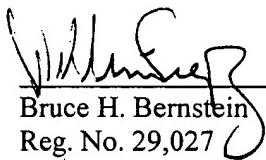
“Government Markets Platform: Toll Free Services,” which was downloaded from [http://www.business.att.com/default/?pageid=gov\\_gmp\\_tf\\_voice\\_svcs&branchid=gov\\_gmp](http://www.business.att.com/default/?pageid=gov_gmp_tf_voice_svcs&branchid=gov_gmp) on April 1, 2004.

Applicants respectfully request that the Examiner consider the above material and cite the same. Copies of the above-noted documents are attached and all of the documents have been listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the Form to the Applicants with the next official communication in the present application to confirm consideration of these documents.

Applicants note that an Office Action on the merits has not issued in the instant application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the merits has issued and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. §1.17 (p), to the undersigned's Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,  
William H. ALLEN et al.

  
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April 15, 2004  
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Form PTO-1449 <i>Q1PE</i>		U.S. Department of Commerce Patent and Trademark Office		Atty. Docket No. P23906		Serial No. 10/660,594	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>APR 1 6 2004</i> (Use separate sheet if necessary)				Applicant William H. ALLEN et al.			
				Filing Date September 12, 2003		Group 2642	
<b>APR 1 6 2004 U.S. PATENT DOCUMENTS</b>							
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME		CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<b>FOREIGN PATENT DOCUMENTS</b>							
	DOCUMENT NUMBER	DATE	COUNTRY		CLASS	SUBCLASS	TRANSLATION YES      NO
<b>OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
	1	“AT&T Business Direct,” AT&T, 2003.					
	2	“Large & Global Business Customer Center: Other Convenient AT&T Business Direct Tools,” which was downloaded from <a href="http://www.att.com/businesscenter/lgbusotheretools.html">http://www.att.com/businesscenter/lgbusotheretools.html</a> on April 1, 2004.					
	3	“Large & Global Business Customer Center: AT&T Business Direct,” which was downloaded from <a href="http://www.att.com/businesscenter/lgbusflabusiness_direct.htm">http://www.att.com/businesscenter/lgbusflabusiness_direct.htm</a> on April 1, 2004.					
	4	“Large & Global Business Customer Center: Quick Tour of AT&T Toll-Free Call Attempts,” which was downloaded from <a href="http://www.att.com/businesscenter/lgbusflatfca_text.html">http://www.att.com/businesscenter/lgbusflatfca_text.html</a> on April 1, 2004.					
	5	“Large & Global Business Customer Center: Quick Tour of AT&T Toll-Free Routing Control,” which was downloaded from <a href="http://www.att.com/businesscenter/lgbusflatfrtgcntrl_text.html">http://www.att.com/businesscenter/lgbusflatfrtgcntrl_text.html</a> on April 1, 2004.					
	6	“Large & Global Business Customer Center: Quick Tour of AT&T Electronic Maintenance,” which was downloaded from <a href="http://www.att.com/businesscenter/lgbusflaemaintenance_text.html">http://www.att.com/businesscenter/lgbusflaemaintenance_text.html</a> on April 1, 2004.					
	7	“AT&T Interactive Advantage: AT&T Interactive Advantage Online Tools,” AT&T Business, 2000.					
	8	“Government Markets Platform: Toll Free Services,” which was downloaded from <a href="http://www.business.att.com/default/?pageid=gov_gmp_tf_voice_svcs&amp;branchid=gov_gmp">http://www.business.att.com/default/?pageid=gov_gmp_tf_voice_svcs&amp;branchid=gov_gmp</a> on April 1, 2004.					
EXAMINER				DATE CONSIDERED			
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							